

# Headset Guide

## USB Headset – Mac OS X



1. Make sure the headset is plugged into a USB port on the computer.



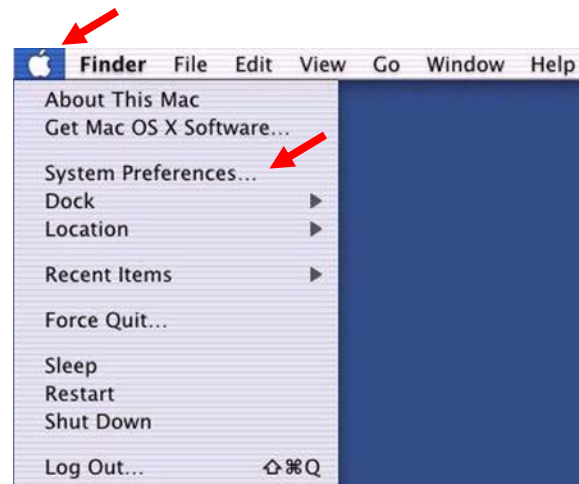
USB Plug



USB Port

2. Make sure the headset is set as the default input device.

- a. Click the **Apple** icon in the upper left corner of the computer screen. Select **System Preferences** from the **Apple** menu.



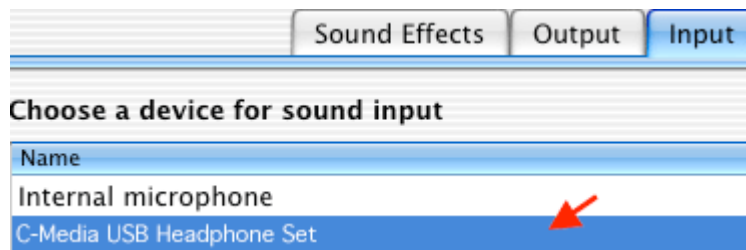
- b. In **System Preferences**, select the **Sound** icon.



- c. In **Sound** click the **Input** tab.



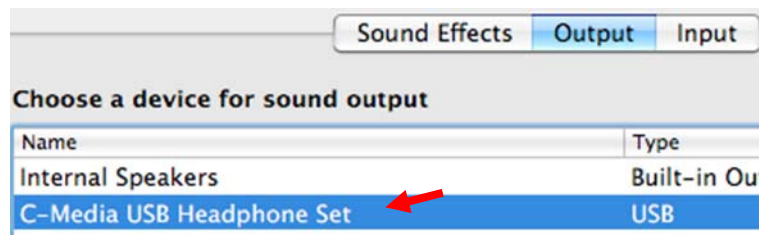
- d. In the **Choose a device for sound input** option box, make sure the USB Headset is selected.



- e. Click the **Output** tab.



- f. In the **Choose a device for sound output** option box, make sure the USB Headset is selected.



- g. With the **Output** tab still selected, set the **Output volume** slider to at least 50%. Also make sure the **Mute** box is NOT checked.

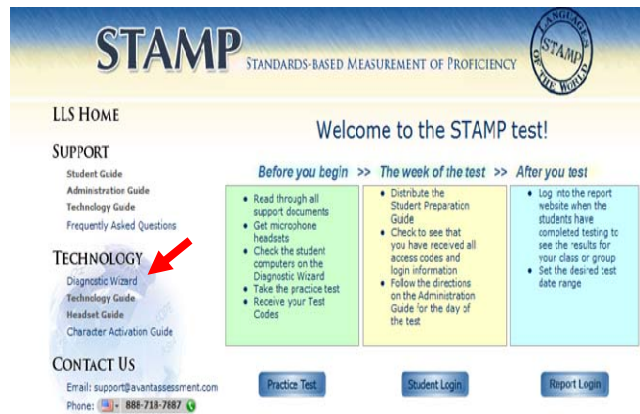


- h. Close the **Sound menu panel** by clicking the red button on the top left corner of the window.

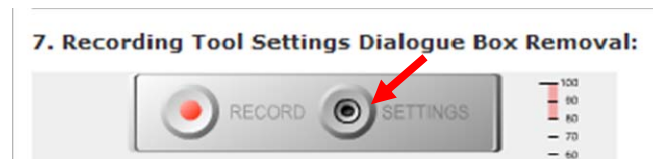
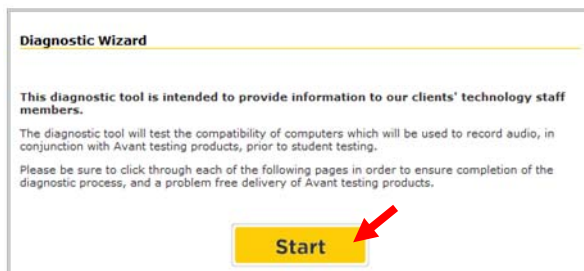


### 3. Check Flash Player Settings and Perform Audio Check

- a. From [www.stamptest.net](http://www.stamptest.net), select the **Diagnostic Wizard** to access the audio check recording tools.



- b. Click **Start** to begin the **Diagnostic Wizard**. Click **Next** until the page with **Step 7** appears. On **Step 7**, click the **Settings** button.



- c. In the **Flash Player Settings** box, make sure the **Microphone** is set to the USB Headset. If the **Camera and Microphone Access** window appears, make sure **Allow** and **Remember** are selected. Click **Close** to exit the **Flash Player Settings** box.



- d. Click the **Record** button.



- e. Speak into the microphone. A green bar should appear as you speak. This indicates that the headset mic is working. Adjust the **Record Volume** slider until the green bar reaches approximately 50% when you speak into it.



- f. Click the **Stop** button.



- g. Click the **Play** button to listen to your recording.



- h. If necessary, make adjustments using the headset in-line controls.



- i. If no sound is played back, try repeating this tutorial with a different headset and/or different computer.

*If you continue to have trouble, feel free to contact the Avant Help Desk at (888) 718-7887 or [support@avantassessment.com](mailto:support@avantassessment.com)*